# C A L I F O R N I A

#### FORM 9000H/9000R & INSTRUCTIONS



You may qualify for Homeowner or Renter Assistance even though you are not required to file a state income tax return.

#### Members of the Franchise Tax Board

Steve Westly, Chair Carole Migden, Member Donna Arduin, Member

# 2004 HOMEOWNER AND RENTER ASSISTANCE CLAIM BOOKLET

# Are You Eligible?

#### File a claim if:

You were one of the following on December 31, 2003:

- 62 years of age or older;
- Blind; or
- Disabled; and

You meet all of the following requirements:

- You paid \$50 or more rent per month in 2003, **or** you owned and lived in your own home on December 31, 2003;
- Your total household income for 2003 was \$38,505 or less; and
- You are a United States citizen, a designated alien, or qualified alien when you file your claim.

**Note:** Use this booklet to file your 2004 Homeowner or Renter Assistance Claim. The qualifying period for this booklet is calendar year 2003; therefore, you will be providing information relating to the 2003 calendar year. Homeowners will also be providing information relating to their 2003/2004 property tax bill.

#### Free Help

Free assistance is available between July 1 and October 15.

Franchise Tax Board field offices will not be able to fill out Homeowner or Renter Assistance claim forms this year due to budget constraints. Volunteers are available to provide help. Call (800) 868-4171 or visit our Website at **www.ftb.ca.gov** to get the address of a Homeowner or Renter Assistance Volunteer site near you.

If you need help completing the claim form in this booklet, please see page 2 and page 19.

#### Asistencia Gratuita en Español:

Asistencia gratuita bilingüe en Español se describe en la pagina 19 de este folleto.





## **Homeowner and Renter Assistance**

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#### **Free Assistance**

Franchise Tax Board field office staff will not fill out Homeowner or Renter Assistance claim forms this year due to budget constraints. However, volunteers are available to provide help. A statewide volunteer assistance program provides free assistance between July 1 and October 15, 2004, for completing your claim form.

Call the Franchise Tax Board at (800) 868-4171, your local Senior Citizens Information and Referral Service, or your state legislator's office for the Homeowner and Renter Assistance (HRA) volunteer site nearest you. You may also view the Franchise Tax Board Website at www.ftb.ca.gov.

If you need information to complete your claim form or to find out about your assistance check, call (800) 868-4171.

#### Letters

If you need to write to us, send your letter to:

FRANCHISE TAX BOARD PO BOX 942886 SACRAMENTO CA 94286-0940

Include your social security number and your daytime and evening telephone numbers in your letter. We will respond to your letter within 15 weeks. In some cases, we may need to call you for additional information.

#### **Forms**

You can download, view, and print claim forms and publications. Go to our Website at www.ftb.ca.gov. You may also order forms and publications by phone. See

"Where To Get Claim Forms" on page 19 for instructions.

#### What's New

#### Homeowner and Renter Assistance Filing Period

The filing period for Homeowner and Renter Assistance claims is July 1-October 15, 2004. Due to se vere budget constraints, there may be insufficient program staff after October 15, 2004, to process your claim. Therefore, we strongly urge you to file by October 15, 2004.

#### **Total Household Income Limits Increase**

The maximum total household income you could have had in 2003 and still be eligible to file for claim year 2004 is \$38,505. For details, see "Who is Eligible for Homeowner or Renter Assistance" below.

#### **Commonly Asked Questions**

#### Where Do I Call For Help? (800) 868-4171

Information about the Homeowner and Renter Assistance Program is available 24 hours a day, 7 days a week by calling our Toll-Free Phone Service at (800) 868-4171. Refer to page 19 of this booklet for the list of codes for commonly asked questions. Enter the three-digit code when instructed. Have a pencil and paper ready to take notes.

In addition, you will see a phone symbol a in the margin next to some paragraphs in this instruction booklet. The number below the phone symbol is the code for recorded information on that topic.



#### What is Renter Assistance and What is the **Maximum Amount of Assistance Allowed?**

Renter assistance is a once-a-year payment to qualified individuals from the State of California based on part of the property taxes that you pay indirectly when you pay rent. The maximum renter assistance payment allowed is \$347.50.

#### Is Renter Assistance Different from the Nonrefundable Renter's Credit?

Yes, renter assistance is different from the nonrefundable renter's credit claimed on your state income tax return.



#### What is Homeowner Assistance and What is the Maximum Amount of Assistance Allowed?

Homeowner assistance is a once-a-year payment from the State of California based on part of the property taxes assessed and paid on your home. Eligible homeowners may receive up to 139% of the property taxes paid on the first \$34,000 of the value of the home (\$340) in 2003 (see page 17). The maximum assistance payment allowed is \$472.60.

TO QUALIFY	62 years of age or older;	<b>or</b> , Blind;		or, Disabled;					
YOU MUST BE	(See STEP 3, line 3A)	(See STEP	3, line 3B)	(See STEP 3, line 3C)					
	You must also meet all of the	You must also meet all of the following:							
RENTER (See STEP 4)		You must have lived in a qualified rented residence in California, subject to property tax and paid \$50 or more per month for rent during 2003; <b>or</b>							
HOMEOWNER (See STEP 4)		Owned and lived in your home in California on December 31, 2003. A home may include a condominium, "own your own" apartment, or a mobile home taxed as property; <b>and</b>							
INCOME	Had total household income or less in 2003: <b>and</b>	of \$38,505		hold income of \$70,009 3. Gross household					
(See STEP 5)			expenses suc	all non-cash business ch as depreciation, and depletion; <b>and</b>					
CITIZENSHIP	I	You must be a U.S. citizen or a designated alien, including a qualified alien, when you file the claim. For more information about alien status see page 10.							
IF MARRIED	Only one claim can be filed per household per year. Married couples living in the same residence can only file one claim.								



#### Who is Eligible for Homeowner or Renter Assistance?

You may be eligible to file a 2004 Homeowner or Renter Assistance Claim form if you were any of the following on December 31, 2003:

Note to Renters and Homeowners: If you paid a vehicle-type tax on your mobile home to the Department of Housing and Community Development, you may file either as a renter or as a homeowner, but not both.

Note to Renters: A married couple residing in the same rented residence is considered one renter and may file only one claim. If you live in a rented residence with other qualified renters, each renter may file a separate claim.

Note to Homeowners: You may file only one claim per household each year. Only one owner-claimant is entitled to payment per year. When two or more individuals of a household meet the qualifications, they should decide who will file the claim.

#### If you are Not a U.S. Citizen

The federal Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (the Act) requires that payments for homeowner and renter assistance claims be distributed only to United States citizens and certain designated aliens, including qualified aliens. To apply for these benefits, you must provide a declaration stating your citizenship or alien status. Completing form FTB 9000R or form FTB 9000H, line 1 and line 2 and signing the form when you get to Step 9 provide the required declaration of your citizenship or alien status.

The Franchise Tax Board may request additional documentation or evidence to substantiate your declared status. The Act authorizes the Franchise Tax Board to compare information with the Bureau of Citizenship and Immigration Services (BCIS) to verify the immigration status you declare. Applicable regulations also provide that information concerning aliens who cannot prove their declared alien status, after being provided an opportunity to do so, shall be reported to the BCIS.

#### What is a Qualified Rented Residence?

You or your landlord must pay general property tax or amounts in lieu of property tax for a property to be considered a qualified rented residence. Property tax for this program means 1% tax on the full value of the property or amounts in-lieu of property tax which are substantially equivalent. Bonds and special assessments paid to the county do not count toward qualification or amounts in-lieu of property tax which are substantially equivalent.

If property taxes or amounts in lieu of property taxes are not paid for your rented residence, you may not file for renter assistance. If there are any questions regarding the tax-exempt status of your property, ask your landlord.

A qualified rented residence also must be:

- Your principal place of residence; and
- Located in California.

Various types of rented residences may qualify for renter assistance. Some of the most common types of residences are:

- Single family dwellings;
- Apartments:
- · Hotel rooms:
- Mobile homes;
- Boarding houses;
- Duplexes:
- Flats: and
- Floating homes.

Occupying a medical facility as a patient does not make it your rented residence. Such facilities are licensed medical institutions that provide medical care through the specialized staff required at those facilities. The patient occupies the space that is appropriate for the patient's care and the fees paid are for that care, not for the right to a particular residential space. These facilities include, but are not limited to skilled nursing facilities, intermediate care facilities, and hospitals. These are not rented residences and do not qualify for renter assistance.

#### When Should You File Your 2004 Claim?

You should file your claim between July 1, 2004, and October 15, 2004.



# Can I File an Assistance Claim for Past Years?

You had until June 30, 2004 to file a claim for 2003. All other prior claim years that are filed will be denied unless you were medically incapacitated. If a medical incapacity prevented you from filing your timely claim, you must file the claim by the earliest of the following dates, and attach proof of medically certified incapacity:

- Within six months after your medical incapacity ends; or
- Within three years of the end of the fiscal year for which you wish to claim the assistance. For example, for claim year 2004, you will need to file by October 15, 2007, or within six months after your incapacity ends, whichever date is earlier. However, do not use the 2004 claim form to file claims for prior years.

There are **no** other exceptions that would allow you to file a claim for past years.



# When Will Homeowner or Renter Assistance Checks be Mailed?

Most homeowner or renter assistance checks will be mailed within 15 weeks from the date you file your claim, if you file by October 15, 2004, the required documents are attached to your claim, and your claim form is complete. See page 8 for a list of the required documents.

Please wait 15 weeks from the date you filed your claim before you call us about your assistance check. It may take up to 15 weeks to process your claim. If you call before we have processed your claim, we will not have information about your check.

If your claim form is not complete, we may call or write for additional information.

# Will passage of the 2004 state budget affect my payment?

The HRA program may be impacted by provisions of the 2004 state budget. If passage of the budget is delayed and the Governor does not sign the budget until after July 1, 2004, payments may be delayed for several weeks. All HRA claim processing estimates provided in these instructions are from the date that the budget is signed into law.

#### **Death of Claimant**

If the date of death is on or before January 1, 2004: No person may file a claim on behalf of a person who died on or before January 1, 2004.

#### If the date of death is on or after January 2, 2004:

Only if you are the surviving spouse of an eligible claimant who died on or after January 2, 2004, and did not file a claim, then you may file a claim on behalf of your deceased spouse. However, if you are eligible to file your own claim, you should file your own claim instead of filing on behalf of your deceased spouse.

If the eligible claimant died after the claim was timely filed, any assistance attributable to such a deceased claimant may be paid to the surviving spouse, and if no surviving spouse, to any other household member who is a **qualified claimant**.

#### **Before You Begin**

Gather **all** of your 2003 income records. Homeowners will also need a copy of their 2003/2004 property tax bill.

#### **Step-by-Step Instructions**

We provide step-by-step instructions to help you complete form FTB 9000R (renters) or form FTB 9000H (homeowners). Fill in only those lines that apply to your situation. If you need information or forms that are not included in this booklet, see the back cover.

# **Step-by-Step Instructions for Completing the Claim Forms**

2004 form FTB 9000R or form FTB 9000H, Renter or Homeowner Assistance Claims are on pages 13 and 15 of this booklet.

#### **STEP 1 Name and Address**

#### If your booklet has a label on the front:

If the information is correct, attach the label to your completed claim. If the information is incorrect, cross out any errors and print the correct information. Place it on the name and address area in Step 1 of form FTB 9000R or form FTB 9000H.

Failure to attach your label will delay processing of your claim.

#### If your booklet does not have a label on the front:

Print in ink or type your full name and mailing address in the spaces provided in Step 1 at the top of form FTB 9000R or form FTB 9000H.

#### **Private Mailbox Numbers**

If you lease a private mailbox (PMB) from a private business rather than a PO box from the United States Postal Service, include the box number in the field labeled "PMB no." in the address area.

#### **STEP 2 Social Security Number**

Even if you have a label, you must enter your social security number in the space provided. If you are married, you must enter your spouse's social security number in the other space provided. Only one claim may be filed per married couple living in the same household.

#### **STEP 3 Filing Status**

#### Line 1 – Are you a United States citizen?

Yes. Check "Yes" on line 1, skip line 2, and go to line 3.

No. Check "No" on line 1 then go to line 2.

#### Line 2 – Benefit Eligibility for Noncitizens

Use the chart on page 10 to find the benefit eligibility code that matches your alien status. Then enter your alien status code on line 2a, alien registration number on line 2b, and date of entry to the United States on line 2c.

If you do not provide and complete the information requested on lines 2a, 2b, and 2c, or if your alien status is not included in the Eligibility Code Chart for Noncitizens on page 10, you cannot receive homeowner or renter assistance benefits.

#### Line 3A – Check the appropriate box on the form: 62 or Older

If you were 62 or older on December 31, 2003, regardless of blindness or disability, check box A.

Note: If you turned 62 on January 1, 2004, you are considered to be 62 on December 31, 2003. If you filed a claim form last year as blind or disabled and turned 62 during 2003, you must file as 62 or older by checking box A, then go to line 4.



#### **Proof of Age**

If you receive social security or other income, you must send a proof of age document for the first year you file as 62 years old or older. The proof of age document will become a permanent part of your record.

Attach a copy (do not send original documents) of **one** of the following:

- · Birth certificate;
- Medi-Cal Benefits Identification Card (BIC);
- Hospital birth record;
- Church baptismal record;
- Social security award letter that states your date of birth: or
- A copy of a California driver's license or identification card

If you do not have any of the above documents, you should send a copy of any document that proves that you are 62 years old. Explain how the document proves your age.

If you are at least 62 years old and received Supplemental Security Income (SSI), you do not need to send a proof of age document with your claim form. Your signature in Step 9 allows the Franchise Tax Board to verify your age with the Department of Health Services.

#### We cannot accept a Medicare card issued after June 30, 1973 as proof of age.

#### Line 3B - Under 62 and Blind

If you are blind but less than 62 years old, check box B then go to line 4.

You are considered blind if you have a statement from a doctor that says you have either:

- · Central vision acuity (sharpness of vision) of no more than 20/200 with correction; or
- Tunnel vision, which is a limited visual field of no more than 20 degrees.

#### Line 3C - Under 62 and Disabled

If you are disabled but less than 62 years old, check box C, then go to line 4.

You are considered disabled if you are unable to engage in any substantial gainful activity because of a physical or mental impairment that is expected to last for a continuous period of 12 months or longer. Further, you are considered to be disabled only if the physical or mental impairment is so severe that you are not only unable to do your previous type of work, but also cannot do any kind of substantial gainful work considering age, education, and work experience.

No minor child living in his or her parent's or guardian's home is eligible for renter assistance, because such a minor child cannot be found to have paid rent to the parent or guardian pursuant to a legally binding rental contract, express or implied. If a minor child is not living in the home with a parent or quardian the minor child may qualify for assistance, if he or she can establish: (1) that they are living outside the family home and (2) that they are a renter under the provisions of the HRA program.



#### **Proof of Disability**

Proof of **temporary** disability is required each year that you file a homeowner or renter assistance claim.

Please send a copy of one of the following documents to certify you were disabled for a 12 month period including December 31, 2003:

- A copy of your Medicare Card,
- A copy of your Social Security Award Letter notifying you that you qualified for benefits as a disabled person in 2003,
- A copy of your Supplemental Security Income payment decision that shows your 2003 payment amounts,
- A Department of Veterans Affairs Letter showing that you had a total permanent disability of 100% in 2003,
- A statement of disability signed by a physician on the physician's letterhead or utilize the affidavit provided in this booklet on page 11, form FTB 2194-4.

Proof of blindness or **permanent** disability is required only the first year you file a homeowner or renter assistance claim. You will not need to send proof again as long as your condition remains the same.

We cannot accept your Medi-Cal Benefits Identification Card as proof of blindness or disability.

#### Line 4 - Date of Birth

You **must** enter the month, day, and year of your birth on line 4. Otherwise, your claim will not be processed timely.

Example: If you were born on May 21, 1938, you would enter 05/21/1938 on line 4.

#### **STEP 4 Rental Information, Renters Form FTB 9000R**

#### If you are a homeowner skip this and go to page 6.

**Line 5** – Enter the total number of months during 2003 that you lived in a qualified rented residence in California that was subject to property tax, and paid \$50 or more per month for rent. For more information about which residences qualify, see "What is a Qualified Rented Residence?" on page 3.

**Line 6** – If the address where you lived during 2003 is different than the address you entered in Step 1, or if the address in Step 1 is a post office box, enter your 2003 residence address.

#### Line 7 - Landlord Information

Enter the name, address, and telephone number of your landlord or the person to whom you paid rent during 2003. If you had more than one landlord, attach a list of your other landlords with their names, addresses, telephone numbers, and dates rented.

#### **Homeowner Property Information**

#### Line 5 - Own and Live in a Home

You must have owned **and** lived in your home in California on December 31, 2003. A home may include a floating home or houseboat, your own condominium, "own-your-own" apartment, or a mobile or manufactured home taxed as property. If you pay a vehicle-type tax on your mobile or manufactured home to the Department of Housing and Community Development, you may file a claim for **either** homeowner assistance or for renter assistance. You may not file claims for both.

#### Line 5a - Full Value

Enter the full value of your property on line 5a. The full value of your property is the value of your property as shown on your 2003/2004 property tax bill, less the homeowner's or veteran's exemption, and special assessments or bonds. This may also be identified as full cash value or full market value.

**Note:** Homeowner assistance is granted **only** on the first \$34,000 of the full value as shown on your property tax bill. Assistance will not be allowed on that part of the full value (after homeowner's or veteran's exemption) of a residential dwelling that is more than \$34,000.

#### Line 6 - Personal Use

If your property was used entirely for your personal use in 2003, check "No" and go to line 7. If you use part of your property for rental and/or business purposes, check "Yes" and enter your best estimate of the percentage of your property devoted to your personal use on line 6a. The percentage of your property you use as your home may be figured by the number of rooms, square footage, or any similar measure. For example, if you have five rooms in your home, use three rooms for your personal use and rent the other two rooms, your percentage of personal use would be figured this way:

3 rooms personal use 5 rooms total

= 60% personal use

If you check "Yes," you must complete line 12.

#### Line 7 – Names on Your Property Tax Bill

List the name(s) and relationship(s) of anyone, other than yourself, who is included on your property tax bill. Indicate whether they lived in your home in 2003 by checking "Yes" or "No."

Enter 100% as your percentage of ownership if the name(s) listed on your 2003/2004 property tax bill include only your spouse or any of the following persons

related to you or to your spouse:

- Parents:
- · Children or their spouses; or
- · Grandchildren or their spouses.

If your interest in your property is a recorded life estate, you are entitled to assistance on the tax assessed on your property.

**Note:** Death or divorce ends the relationship of any individual above who is related to the claimant only by marriage.

Complete the following worksheet only if there are owners on your 2003/2004 property tax bill other than the relatives listed above and each owner has an equal percentage of ownership. If each owner does not have an equal percentage of ownership, do not complete the worksheet, go to line 7 of form FTB 9000H and enter your percentage of ownership.

<i>y</i> ~	ar percentage or ownerenip.
1.	Total number of owners listed on your 2003/2004 property tax bill 1
2.	Number of owners, other than those listed above who did not live with you during the period January 1, 2003, through December 31, 2003 2
3.	Subtract line 2 from line 1 3.
4.	Divide the amount on line 3 by the amount on line 1. This is your percentage of ownership of the home. Enter this percentage on form FTB 9000H, line 7 4

# STEP 5 Income of Household Members – Renters and Homeowners

You must enter the total household income received by all household members for the entire 2003 calendar year. Total household income from all members includes your income, your spouse's income if you are married, and the income received by any other person who lived in your home (only enter the income that the other persons received while living in your home during the 2003 calendar year). However, do not include the income of minors, full-time students (under the age of 24 years), or renters.

#### Line 8 - Social Security/Railroad Retirement

Enter the total **yearly** amount of social security (including the amount deducted for Medicare premiums) and railroad retirement received by any household member, regardless of its source or taxability.

Line 9 – Interest, Dividends, and/or Gain (or Loss) Enter the combined total **yearly** amount of interest, dividends, and capital gain (or loss) received by any member of the household, regardless of source or taxability.

Combine the amount of income (or loss) from the sale of assets with total yearly interest and dividends. You may use California Schedule D, Capital Gain or Loss Adjustment, to figure California gain or loss (not the adjustment). The maximum deductible net loss from the

sale of capital assets is \$3,000. Examples of capital assets are stocks and bonds.

You may use California Schedule D-1. Sales of Business Property, to figure net ordinary income or loss on the sale of business property.

#### Line 10 – Pensions, Annuities, and IRAs

Enter the total yearly amount of pensions, annuities, and IRAs received by any member of the household. Include disability retirement payments and IRA distributions, regardless of source or taxability.

#### Line 11 - SSI/SSP, AB, and ATD

Enter the total **yearly** amount of the following types of assistance received by you, your spouse, or any household member.

- SSI/SSP (Supplemental Security Income/State Supplemental Plan):
- AB (Aid to the Blind); and
- ATD (Aid to the Totally Disabled).

Note: These payments are often called "Gold Checks."

Line 12 - Rental and Business Income (or Loss)

Enter the amount of net rental income (or loss). Provide the income or loss from your federal Schedule E (Form 1040), Supplemental Income and Loss, or California Schedule CA (Form 540), California Adjustments. If you did not complete the federal Schedule E or California Schedule CA, provide the income or loss amount from any supporting document.

Enter the amount of net income (or loss) from your business. You may use the amounts from your federal Schedule C or C-EZ (Form 1040), Profit or Loss From Business, for business income (or loss), or federal Schedule F (Form 1040), Profit or Loss From Farming, for farm income (or loss).

If you checked "Yes" on line 6, you must complete line 12.

#### **Line 13 – Other Income (Including Wages)**

Enter the total yearly amount of other income received by you, your spouse, and the other members of your household during 2003. Some of the types of income that you must include on line 13 are:

- · Wages;
- Alimony received;
- Life insurance proceeds to the extent they exceed the expenses incurred for the last illness and funeral of a deceased spouse or the claimant;
- Veteran's benefits;
- Unemployment insurance benefits;
- Worker's compensation for temporary disability (amounts for permanent disability must be entered on
- Amounts received from an employer or any government body for loss of wages due to sickness or accident (sick-leave payments);
- Military compensation (including nontaxable military compensation);
- Scholarships and fellowship grants;
- Nontaxable gain from the sale of a residence:
- California lottery winnings in excess of \$600 in 2003; 100% of other lottery winnings;

- Gifts and inheritances (including noncash items) in excess of \$300, except transfers between members of the same household:
- Amounts received from an estate or trust that were not included on any other line:
- Amounts contributed by or on behalf of the claimant to a tax-sheltered retirement plan or deferred compensation plan;
- The amount of alternative minimum taxable income in excess of your regular taxable income, if you were required to pay alternative minimum tax on your 2003 California income tax return; and
- Public assistance and relief, other than as excluded below.

Types of income that you must **not** include on line 13 are:

- Temporary Assistance for Needy Families, formerly Aid to Families with Dependent Children (AFDC);
- Foster care payments;
- Federal heating rebates;
- Utility company refunds or assistance;
- Medicare or Medi-Cal reimbursements for medical expenses; and
- · Renter or homeowner assistance payments.

Renter or homeowner assistance will not be included as income or resources in determining the amount of public assistance payments to which you are entitled. Therefore, payments or assistance you or your spouse receive, such as food stamps, Temporary Assistance for Needy Families, SSI/SSP, or payment for homemaker/chore services will not be reduced as a result of filing this claim.

#### Line 14 – Subtotal

Add line 8 through line 13.

#### **STEP 6 Adjustments to Income – Renters and Homeowners**

#### Line 15 - Adjustments to Income

You may deduct the following from your income:

- Individual Retirement Arrangement Deduction -Deduct your deductible contribution to an Individual Retirement Account (IRA), Keogh (HR 10), Simplified Employee Plan (SEP), or Savings Incentive Match Plans for Employees (SIMPLE).
- Archer Medical Savings Account (MSA) Deduction Deduct the amount you contributed to an MSA.
- Moving Expenses Deduct allowable moving expenses that were not reimbursed by your employer.
- Self-employment tax deduction Deduct one-half of your self-employment tax imposed for the taxable year.
- Self-employed health insurance deduction Deduct the amount allowed for California personal income tax.
- Forfeited interest penalty on early withdrawal of savings - Deduct the penalty charged for premature withdrawal from a savings account.
- Alimony paid Deduct court-ordered alimony payments.

Attach the appropriate form or a schedule explaining each adjustment to income.

You may **not** subtract these items from your household income:

- Mortgage payments;
- · Utilities;
- Repairs;
- Taxes (other than self-employment tax);
- Fees
- · Medical bills; and
- Interest paid on loans (other than interest on qualified education loans).

# STEP 7 Total Household Income – Renters and Homeowners

#### Line 16 - Total Household Income

Subtract line 15 from line 14. Enter the result on line 16. If the amount on line 16 is **more** than \$38,505, STOP. You do **not** qualify for renter or homeowner assistance.

#### **STEP 8 Homeowner Property Tax Paid**

If you are a Renter skip this and go to the next section, "Assistance Claimed Renter and Homeowner."

#### Line 17 - Property Tax for 2003/2004

Enter the total tax (after subtracting your homeowner's or veteran's exemption) from your 2003/2004 property tax bill. Do not include payments for special or direct assessments, including improvement bonds or charges for services. The maximum amount of property taxes claimed on your homeowner's claim cannot exceed one percent (1%) of the full value of the property as shown on your 2003/2004 property tax bill. You must attach a copy of your 2003/2004 property tax bill if:

- This is your first time filing as a homeowner.
- You previously filed, but now own a different home.

You do not need to provide a copy of your property tax bill if:

 You previously filed as a homeowner at your current address.

If you are a mobile or manufactured homeowner, you **must** include a copy of the Registration card and Renewal Billing Notice issued by the Department of Housing and Community Development and/or property tax bill you received for your mobile or manufactured home.

#### **Assistance Claimed Renter and Homeowner**

Line 17 – Form FTB 9000R – Renters Or

#### Line 18 - Form FTB 9000H - Homeowners

The amount of renter or homeowner assistance you will receive will be figured for you. You do not have to complete these lines. If you wish to figure the amount of assistance, see "Worksheet to Figure the Amount of Renter Assistance, Form FTB 9000R" on page 12.

#### Or

"Worksheet to Figure the Amount of Homeowner Assistance, Form FTB 9000H" on page 17.

**Note:** The law provides that no payment is permitted if the amount of allowable assistance is \$5 or less.

#### STEP 9 Signature, Date, and Telephone Number

#### **Authorization**

If you receive SSI (See page 5), the Franchise Tax Board can verify with the Department of Health Services that you meet the age, disability, or blindness requirement. This helps us process your claim faster. In addition, other eligibility criteria may be verified with the Department of Health Services and other state or federal agencies.

#### Declaration

Your signature on form FTB 9000R or form FTB 9000H, Step 9, is also your declaration of your qualified alien or citizenship status.

#### Sign and Date Your Claim Form

You must sign and date your claim form in the space provided. You may sign by making a mark in front of a witness. The word "witness" and the witness's signature must be entered after your mark. If you are filing on behalf of a deceased spouse, print "Surviving Spouse" after your signature. See instructions for Death of Claimant on page 4. We must have written authorization for someone other than a surviving spouse to sign for the claimant. If someone acting as an Attorney in Fact or conservator signs the claim, they must submit a copy of the Power of Attorney, letters of conservatorship, or other documentation that gives authorization, with the claim.

#### **Preparer Tax Identification Number (PTIN)**

Tax professionals have the option of providing their individual Social Security Number (SSN) or Preparer Tax Identification Number (PTIN) on claims they prepare.

#### **Enter Your Telephone Number**

Your telephone number is important. If the need arises, we can provide you with faster and more complete service if we can contact you by telephone.

#### **Review and Mail Your Claim Form**

#### **Review Your Claim Form**

Review your claim form to make sure it is complete and correct. Be sure to include any copies of documents that are requested in the instructions (see list below).

#### **Required Documents**

If the required documents are not attached to your claim form, your check will be delayed until the Franchise Tax Board receives and processes the missing documents. Attach copies of the following required documents that apply to your claim:

- Proof of age (required for the first year you file as 62 or older. See page 5 for additional information);
- Proof of blindness or permanent disability (required for the first year you file as blind or permanently disabled);
- Proof of temporary disability (required each year you file as disabled) and;

- If the claim is signed by someone acting as an Attorney in Fact or conservator, a copy of the Power of Attorney or letters of conservatorship must be submitted with the claim;
- Homeowners: If you lived in a mobile or manufactured home, a copy of the Registration Renewal Notice and Registration card and/or property tax bill you received for your mobile or manufactured home; and
- Homeowners: Your property tax bill, if you are a firsttime filer (except for Tenant-Stockholders).

Keep the following documents that apply to your claim for your records (do not send in copies unless you are specifically requested to do so).

- If you have rental income (or loss), business income (or loss), capital gains (or loss), or adjustments to income, a complete copy of your 2003 federal Form 1040 along with the supporting schedules;
- Homeowners: If you do not own your home but have a possessory interest, a copy of the document granting you a possessory interest;
- Homeowners: If your property is held in a trust, a copy of the Certification of Trust, or the date of execution of the trust instrument, the identity of the settlor(s), current acting trustee(s), whether it is a revocable trust, and the trust identification number.

#### **Mail Your Claim Form**

Mail your claim form and attached documents to:

FRANCHISE TAX BOARD PO BOX 942886 SACRAMENTO CA 94286-0904

In most cases, renter and homeowner assistance checks will be mailed within 15 weeks from the date you filed your claim.

# **Privacy Act Notice**

The Information Practices Act of 1977 and the Federal Privacy Act require that the following information be provided to individuals who are asked to supply information:

The official who is responsible for maintaining the information is the Director, Processing Services Bureau. Address your correspondence to:

DIRECTOR, PROCESSING SERVICES BUREAU FRANCHISE TAX BOARD PO BOX 942840 SACRAMENTO CALIFORNIA 94240-1040.

Telephone number:

- Within the United States . . . . . . (800) 868-4171
- Outside the United States . . . . . (916) 845-6600

The Revenue and Taxation Code requires every person claiming benefits under the Homeowner and Renter Assistance Program to make a claim according to the forms and regulations prescribed by the Franchise Tax Board (Sections 20501 through 20646 and the Regulations pertaining thereto). Individuals making claims or providing statements or other documents are required to include their social security numbers to ensure proper identification and to permit processing of the claims. (See also Section 205(c)(2) of the Federal Social Security Act as amended by Section 1211 of the Federal Tax Reform Act of 1976.)

The principal purposes for requesting information are to permit the department to properly respond to homeowner and renter assistance claims and other communications and to determine the validity of claims. Filing a claim for assistance is voluntary. However, if a claim is filed, the applicant must complete the form and provide all requested information for the claim to be considered. Assistance shall not be allowed based on incomplete or inaccurate claims.

As authorized by law, information furnished on the form may be transferred to the federal Immigration and Naturalization Service and to the following governmental agencies and officials of the State: Board of Control, Board of Equalization, Department of Finance, Office of the State Controller, Auditor General, and Legislative Analyst. An individual has a right of access to records containing his/her personal information that are maintained by the Franchise Tax Board.

# **Chart for Finding the Benefit Eligibility Code for Noncitizens**

#### Are you a United States citizen?

Yes STOP. You must check the "Yes" box on line 1 of form FTB 9000R or form FTB 9000H. You do not need to read this page.

**No** You **must** enter an eligibility code from the chart below on line 2a of form FTB 9000R or form FTB 9000H. Follow the instructions below for determining your eligibility code.

#### **General Information**

If you are not a United States citizen, you may file a claim for renter or homeowner assistance only if you are one of the following when you file your claim:

- A qualified alien;
- A nonimmigrant alien under the Immigration and Nationality Act (INA); or
- An alien paroled into the United States under Section 212(d)(5) of the INA for less than one year.

These categories of aliens are described further by the Eligibility Code Chart for Noncitizens below. Undocumented aliens and aliens not described below are not eligible to receive renter or homeowner assistance and should not complete a claim form.

#### Instructions

If you are **not** a United States citizen, find the category listed below that accurately describes your presence or admission to the United States. Transfer the alien status code letter for that category to form FTB 9000R or form FTB 9000H, line 2a.

**Note:** If you have questions regarding your immigration status, contact your local Bureau of Citizenship and Immigration Services (BCIS) office.

# **Eligibility Code Chart for Noncitizens**

If you are:	Use Alien Status Code:
An alien lawfully admitted for permanent residence under the INA;	
<ul> <li>An alien who (or whose child or child's parent) has been battered or subjected to extreme cruelty in the United States by a spouse or parent, or by a spouse or parent's family member living in the same house; OR</li> </ul>	В
<ul> <li>The child of an alien who has been battered or subjected to extreme cruelty in the United States by a spouse or parent, or by a spouse or parent's family member living in the same house.</li> </ul>	
An alien who is granted conditional entry under Section 203(a)(7) of the INA as in effect prior to April 1, 1980.	С
An alien whose deportation is being withheld under Section 243(h) of the INA (as in effect immediately prior to September 30, 1996) or Section 241(b)(3) of the INA (as amended by Section 305 (a) of Division C of Public Law 104-208).	D
An alien who is granted asylum under Section 208 of the INA.	Е
A refugee admitted to the United States under Section 207 of the INA.	F
An alien paroled into the United States for one year or more under Section 212(d)(5) of the INA.	G
An alien who is a Cuban or Haitian entrant (as defined in Section 501(e) of the Refugee Education Assistance Act of 1980).	Н
An alien paroled into the United States for less than one year under Section 212(d)(5) of the INA.	I
A nonimmigrant alien, as defined in Section 101(a)(15) of the INA, admitted under the INA (8 U.S.C. Section 1101).	J

#### You do not qualify for renter or homeowner assistance if:

- Your alien status is not described above.
- You are an undocumented alien. Undocumented aliens do not qualify for most public benefits, including renter or homeowner assistance.

# Affidavit of Doctor for Homeowner and Renter Assistance Program

**Patient/Claimant:** Fill in your name and social security number below, then ask your doctor to complete this affidavit of disability. Attach the affidavit when you file your claim.

Patient's/Claimant's name:	
Patient's/Claimant's social security number:	
Doctor complete the following:	
Doctor's name:	
Doctor's business address:	
Doctor's business telephone: ()	
California medical license number:	
The patient named above was under my care, and I comple professional opinion, on December 31, 2003, the patient wa incapable of engaging in any substantial gainful activity (pre that this patient's disability lasted or was expected to last for December 31, 2003.*	as disabled to such extent that he/she was evious work or other work). I further declare
I declare this statement to be true and correct to the best of perjury:	my knowledge and belief under penalty of
Doctor's Signature	Date

HRA 2004 Claim Year FTB 2194-4 Page 11

<sup>\*</sup> For example, for purposes of homeowner and renter assistance, the 12-month consecutive period of disability can occur at any time between January 1, 2003 through December 30, 2004, so long as it includes December 31, 2003.

# **Worksheet to Figure the Amount of Renter Assistance,** Form FTB 9000R

If you want, we will figure the amount of renter assistance for you. You may, however, figure this amount as follows:

If you were a qualified renter for **all of 2003**, your allowable assistance will be based on the total household income (form FTB 9000R, line 16) as shown in the Renter Assistance Schedule below.

If you were a qualified renter for **less than 12 months** during 2003 complete line 1 through line 4 to figure your assistance.

**Example for renter less than one year:** Total household income is \$13,477 and the residence was rented for 9 months.

## **Renter Assistance Schedule**

If your total household income is		Your	If your tota	Your	
From	То	renter assistance is	From	То	renter assistance is
\$0	\$9,625	\$347.50	21,180	21,821	147.50
9,626	10,267	340.00	21,822	22,463	135.00
10,268	10,909	332.50	22,464	23,103	122.50
10,910	11,551	327.50	23,104	23,744	112.50
11,552	12,193	320.00	23,745	24,388	102.50
12,194	12,835	312.50	24,389	25,029	90.00
12,836	13,476	305.00	25,030	25,670	80.00
13,477	14,118	297.50	25,671	26,311	72.50
14,119	14,760	290.00	26,312	26,953	65.00
14,761	15,403	282.50	26,954	27,595	57.50
15,404	16,043	275.00	27,596	28,237	50.00
16,044	16,685	265.00	28,238	28,879	42.50
16,686	17,328	250.00	28,880	30,484	37.50
17,329	17,970	235.00	30,485	32,088	30.00
17,971	18,611	220.00	32,089	33,693	25.00
18,612	19,252	207.50	33,694	35,297	22.50
19,253	19,894	192.50	35,298	36,901	17.50
19,895	20,535	177.50	36,902	38,505	15.00
20,536	21,179	162.50		and Over	0.00

CALIFORNIA FORM

# Renter 2004 Assistance Claim (for income received in 2003)

9000R
-------

	700			<b>•••</b> (10r	income re	ceivea	III 20	usj	000011
STEP 1	Your first name	,	Initial	Last name					
Name and	Spouse's first r	name	Initial	Last name					
address	Present home	address — number and street, PC	) Box or	rural route			Apt. no		PMB no.
	City, town, or p	oost office				S	tate ZII	P Code	:
			1 1	1 1 1	1 1 1 1				
STEP 2	Your social	I security number		Spouse's social	security number			I II	IPORTANT:
Social security number		+ +			-   +		]		ocial security number is required.
STEP 3		you a United States u checked "Yes," skip I				"No" .	. •	1.	YES NO
Filing		u checked "No," go to l							
status	2. Bene If you	efit Eligibility for No u are not a citizen of th	<b>nciti</b> ne Ur	<b>zens</b> nited State		e 10. If y		2a.	Alien Status Code
		a qualifying alien stat status code from the			,	,	•	2b.	Alien Registration
		your alien registration					·	20.	Number
		try into the United Sta						2c.	Date of Entry
		ck the appropriate bo ember 31, 2003:	хігу	ou were <b>o</b>	ne or the ro	ollowing	on		Date of Littly
		. 62 years or older (	see I	Note on pa	age 5, line ;	3a)	•	Α	
		B. Under 62 and bline		•	_			В	
	$\sim$	C. Under 62 and disa						С	
	4. Ente	er your date of birth must enter your date	(exa	mple: <u>0 5/</u> rth <sup>MM</sup>	21/193 DD YYY	<u>8</u> )	. •	4.	
	to yo	instructions on page s our claim. If you cannot qualify to file for a Ren	t ched	ck one of th	ne boxes, Si				
STEP 4	5. Ente	er the total number of	of mo	onths dur	ing 2003 tl	hat you			
	lived	l in a qualified rente	d re	sidence i	n Čaliforni	a.		_	
Rental	See	instructions						5.	months
information	6. If the	e address where yo	u liv	ed during	2003 is di	ifferent t	han t	he a	ddress you
Complete		ered in Step 1, or if t dence address. (If n							
line 5 through		Address		than one	Torrica rec	City		ı u ıı	Journ 1
line 7.									
	State a	and ZIP Code							
	•				RENTED	FROM	/	/	то / /
	7. Ente	er the name, addres hom you paid rent	s, an	nd telepho	ne numbe	er of you	r lanc	llord	or the person
	NAME			- '					ŕ
	ADDRE	ESS						AF	PT. OR UNIT NO
	CITY				STATE	E and ZIP CO	DE		
		PHONE ( )							
		\ /							

STEP 5	On line 8 through line 13 enter your total household income for the 2003 calendar year.									
Yearly income	See instructions on page 6 and p	page 7.	(Dollars) (Cents)							
of household members	8. Social Security and/or Railro	ad Retirement	8.							
	9. Interest, Dividends, and/or Ga	ain (or Loss)	9.							
	10. Pensions, Annuities, and IRA	distributions	10.							
	11. SSI/SSP, AB, and ATD (Gold C (full-year total)	Check). See page 7	11.							
	12. Rental and Business Income See page 7. Do not enter your		12							
	13. Other Income (including wage	<b>es).</b> See page 7	13.							
	14. SUBTOTAL. Add line 8 through	line 13	14							
STEP 6 Adjustments			,							
to income	15. Adjustments to income. See p	page 7 ′	15.							
STEP 7 Total household	Do you receive Temporary Assist formerly Aid to Families with Dep		☐ YES ☐ NO							
income	16. TOTAL HOUSEHOLD INCOME IN 2003.									
	Subtract line 15 from line 14									
STEP 8 Renter	You do not have to complete line 17. If you stop here, we will figure the amount of assistance for you.									
assistance claimed	17. Renter assistance claimed. (C See page 8	Cannot exceed \$347.50)	17.							
	Reminder  If this is your first year filing a Renter Assistance claim and you did not receive SSI, please provide proof of your age, disability, or blindness.									
	If you filed a claim last year and are under 62 years old, you will need to provide proof of your temporary disability if you did not receive SSI. (This is an annual requirement.)									
STEP 9 Signature,	Caution: To avoid delay of your check, be sure to provide all requested information, sign below, and mail to: FRANCHISE TAX BOARD, PO BOX 942886, SACRAMENTO CA 94286-0904.									
date, and telephone number	I authorize the Franchise Tax Board to match my name and the information provided herein, as well as information necessary to process my claim, against information gathered from public records, the files of the Department of Health Services, and other state or federal agencies to confirm my eligibility for the Renter Assistance Program.									
	Under penalties of perjury, I declare that this claim and all statements regarding my eligibility and citizenship or alien status, including accompanying schedules and any additional information I may provide to the Franchise Tax Board are to the best of my knowledge, true, correct, and complete.									
Sign Here	X		Date							
Sign Here	Claimant's signature	, ,	Duto							
	Claimant's Daytime Telephone Numb									
Paid Preparer's	PREPARER'S SIGNATURE	Check if self-employed	reparer's social security number/PTIN							
Use Only	FIRM'S NAME (OR YOURS, IF SELF-EMPLOYED) AND ADDRESS	FE	EIN							
			ELEPHONE ( )							
De	o not write in this space		e in this space							
		L D	I A R RES							

CALIFORNIA FORM

# Homeowner 2004 Assistance Claim (for income received in 2003)

7	O	O	U	П

	Your f	irst name	Initial	Last name	
STEP 1	louii				
Name and	Spou	se's first name	Initial	Last name	
address	Prese	ent home address — number and street, PO B	lox o	r rural route Apt. no.	PMB no.
	City t	own, or post office		State   ZIP Code	<u> </u>
	City, t	own, or post office		Side Zii Sode	+
STEP 2 Social security number	Ľ	our social security number			MPORTANT: ocial security number is required.
STEP 3 Filing status			e 2 e 2 <b>itiz</b>	and go to line 3 ens	YES NO
		you have a qualifying alien s your alien status code from t Then enter your alien registr date of entry into the United	tatu he atio	nited States, go to page 10. If us for the United States, enter chart on page 10 on line 2a. on number on line 2b and your ates on line 2c. (MM/DD/YYYY)  • 2c.	Alien Status Code  Alien Registration Number  / Date of Entry
	3.	December 31, 2003:  A. 62 years or older (See B. Under 62 and blind	e <b>N</b>	u were <b>one</b> of the following on  lote on page 5, line 3a)	
	4.	You must enter your date of See instructions on page 5 to	birt o se ck	ee if you must attach a proof document to one of the boxes, STOP HERE. You do not	Date of Birth
STEP 4 Property information Complete	5.	<ul><li>If "No," STOP. You do not que</li><li>a. Enter the FULL value of your homeowner's or vete</li></ul>	alif <b>yc</b> erai	home on	☐ YES ☐ NO
line 5 through line 7.	6.	Is your property used for r as well as personal use? If you checked "Yes," enter the	ent	cal and/or business	☐ YES ☐ NO
	7.	List name(s) and relations yourself, who is included of See page 6.	hip	(s) of anyone, other than	Did this person live in
		Name		Relationship	your home in 2003?  YES NO
		Name		Relationship	$\square$ YES $\square$ NO
		Name		Relationship	$\square$ YES $\square$ NO
		Enter your percentage of c	wr	nership▶7.	%

STEP 5	On line 8 through line 13 enter yo See instructions on page 6 and p		come for		calen	-	ear.		
Yearly income of household	8. Social Security and/or Railroa	•	8	,	ŕ	,	Jenis)		
members	9. Interest, Dividends, and/or Ga		_						
	10. Pensions, Annuities, and IRA					1			
						1			
	11. SSI/SSP, AB, and ATD (Gold C (full-year total)								
	12. Rental and Business Income								
	13. Other Income (including wage						_		
OTED C	14. SUBTOTAL. Add line 8 through	line 13	14	-			_		
STEP 6 Adjustments									
to income	15. Adjustments to income. See p								
STEP 7	Do you receive Temporary Assist formerly Aid to Families with Dep			YE	s	NO			
Total household	16. TOTAL HOUSEHOLD INCOME	IN 2003.	,						
income	Subtract line 15 from line 14 If line 16 is more than \$38,505,		● 16 alify.						
STEP 8			$\overline{}$						
Property tax paid and	17. PROPERTY TAX FOR 2003/2004								
homeowner	Amount on line 17 cannot exceed 1% of the full value of the home.  See page 8 to see if you must attach a copy of your 2003/2004 property tax bill.								
assistance claimed	You do not have to complete line 18. If you stop here, we will figure the amount of assistance for you.								
	18. Homeowner assistance claim See page 8	•	•						
	Reminder								
	If this is your first year filing a Hor please provide proof of your age,		aim and you	u did not r	eceive	SSI,			
	If you filed a claim last year and a temporary disability if you did not					of of y	our ——		
STEP 9 Signature,	Caution: To avoid delay of your check, be sure to provide all requested information, sign below, and mail to: FRANCHISE TAX BOARD, PO BOX 942886, SACRAMENTO CA 94286-0904.								
date, and telephone	I authorize the Franchise Tax Board to match my name and the information provided herein, as well as information necessary to process my claim, against information gathered from public records, the files of the Department of Health Services, and other state or federal agencies to confirm my eligibility for the Homeowner Assistance Program.								
number	Under penalties of perjury, I declare that this claim and all statements regarding my eligibility and citizenship or alien status, including accompanying schedules and any additional information I may provide to the Franchise Tax Board are to the best								
Sign Hara	of my knowledge, true, correct, and complete.			Doto					
Sign Here	X Date Claimant's signature								
	Claimant's Daytime Telephone Numb	per • ( )	Prens	rer's social se	curity num	her/DTIN			
Paid Preparer's	PREPARER'S SIGNATURE	Check if self-employ		3 300141 30		BCI/I TIIV			
Use Only	FIRM'S NAME (OR YOURS, IF		FEIN						
	SELF-EMPLOYED) AND ADDRESS		TELF	PHONE (	)				
Do	o not write in this space		Oo not write ir				B=C		
		L L	D		A	R	RES		

## **Worksheet to Figure the Amount of Homeowner Assistance,** Form FTB 9000H

If you want, we will figure the amount of homeowner assistance for you. You may, however, figure this amount by completing line 1 through line 9 for those items that apply to you.

Complete only if the full value of your property as shown on your 2003/2004 property tax bill is more than \$34,000 after subtracting your homeowner's or veteran's exemption and special assessments or bonds.

- 2. Divide \$34,000 by the amount on line 1 above (100% maximum) ...................... 2. \_
- Complete only if your property is used for rental and/or business purposes as well as for your home.
- 3. Enter the percentage of your home devoted to your personal use shown on form FTB 9000H, line 6a ..... 3. %

Complete only if there are owners (other than you and your spouse, or the parents, children, grandchildren [or their spouses] of you or your spouse) listed on your property tax bill who do not live in your home.

- % 4. Enter the percentage of your ownership shown on form FTB 9000H, line 7 . . . . . . 4. \_\_\_ Figure the amount of homeowner assistance. 5. Enter the property tax for 2003/2004 shown on form FTB 9000H, line 17 ...... 5. \$
- 6. Enter the smallest percentage from line 2, line 3, or line 4 above. % Enter 100% if line 2, line 3, and line 4 are blank ..... 6. x 7. Multiply the amount on line 5 by the percentage on line 6. Enter this amount
- 8. Find your total household income on the Homeowner Assistance Schedule below
- %
- 9. Homeowner assistance. Multiply the amount on line 7 by the percentage

## **Homeowner Assistance Schedule**

If your total household income is		Your	If your total household income is		Your
From	То	percentage of assistance is	From	То	percentage of assistance is
\$0	\$9,625	139%	21,180	21,821	59%
9,626	10,267	136%	21,822	22,463	54%
10,268	10,909	133%	22,464	23,103	49%
10,910	11,551	131%	23,104	23,744	45%
11,552	12,193	128%	23,745	24,388	41%
12,194	12,835	125%	24,389	25,029	36%
12,836	13,476	122%	25,030	25,670	32%
13,477	14,118	119%	25,671	26,311	29%
14,119	14,760	116%	26,312	26,953	26%
14,761	15,403	113%	26,954	27,595	23%
15,404	16,043	110%	27,596	28,237	20%
16,044	16,685	106%	28,238	28,879	17%
16,686	17,328	100%	28,880	30,484	15%
17,329	17,970	94%	30,485	32,088	12%
17,971	18,611	88%	32,089	33,693	10%
18,612	19,252	83%	33,694	35,297	9%
19,253	19,894	77%	35,298	36,901	7%
19,895	20,535	71%	36,902	38,505	6%
20,536	21,179	65%		And Over	0%

# **Example Worksheet to Figure the Amount of Homeowner Assistance**

**Example for full value over \$34,000.00:** Your home was not used as a rental and/or business, your percentage of ownership is 100%, and the full value of your property as shown on form FTB 9000H, line 5a is \$70,000. Your property tax after subtracting the homeowner's or veteran's exemption and any special assessments or bonds is \$700. Your total household income is \$13,477.

1.	Value of home, from form FTB 9000H, line 5a	. \$70,000
2.	Divide \$34,000 by \$70,000 $(34,000 \div 70,000 = 48.6\%)$	48.6%
3.	Personal use of home, from form FTB 9000H, line 6a 3	3. 100%
4.	You are the sole owner, see form FTB 9000H, line 7 4	. 100%
5.	Property tax, from form FTB 9000H, line 17 5	5. \$700
6.	Enter smallest percentage of line 2, 3, or 4 6	6. 48.6%
7.	Multiply line 5 by line 6 (700 x $48.6\% = 340.20$ )	'. \$340 <b>*</b>
8.	The percentage on \$13,477 of household income is 119% 8	3. 119%
9	Multiply line 7 by line 8 (340 x 119% = 404.60)	. \$404.60

<sup>\*</sup>Note: Line 7 cannot be greater than \$340.00.

The amount from line 9 is your allowable homeowner assistance. Enter this amount on form FTB 9000H, line 18.

**Example for full value less than \$34,000.00:** Your home was not used as a rental and/or business, your percentage of ownership is 100%, and the full value of your property as shown on form FTB 9000H, line 5a is \$24,000. Your property tax after subtracting the homeowner's or veteran's exemption and any special assessments or bonds is \$240. Your total household income is \$13,477.

1.	Value of home, from form FTB 9000H, line 5a 1.	\$24,000
2.	If the value of your home is less than \$34,000 enter 100% 2.	100%
3.	Personal use of home, from form FTB 9000H, line 6a	100%
4.	You are the sole owner, see form FTB 9000H, line 7 4.	100%
5.	Property tax, from form FTB 9000H, line 17 5.	\$240
6.	Enter smallest percentage of line 2, 3, or 4	100%
7.	Multiply line 5 by line 6 (240 x 100% = 240)	\$240
8.	The percentage on \$13,477 of household income is 119% 8.	119%
9	Multiply line 7 by line 8 (240 x 119% = 285.60)	\$285.60

The amount from line 9 is your allowable homeowner assistance. Enter this amount on form FTB 9000H, line 18.



#### **Toll-Free Phone Service**

Our phone service is available 24 hours a day, 7 days a week. You can hear prerecorded answers to many of your questions about Homeowner and Renter Assistance in English and Spanish. For your convenience, please have paper and pencil ready to take notes.

#### Call:

From within the United States	(800) 868-4171
From outside the United States	(916) 845-6600
	(not toll-free)

Enter the three-digit code when instructed. Answers to some of the General Information questions below may be found elsewhere in this claim booklet.

Code	General Information
800	What is homeowner assistance and what is the
	maximum amount a claimant can receive?
801	What is renter assistance and what is the
	maximum amount a claimant can receive?
802	Do I need to report my assistance payment as
	income on my California tax return?
803	Who is eligible for homeowner assistance?
804	Who is eligible for renter assistance?
805	Can I file a claim for both homeowner and renter
	assistance?
806	Will the homeowner assistance create a lien on my
	house?
007	When will I get my assistance check?

- 807 When will I get my assistance check?
- 808 Can I file an assistance claim for past years?
- I'm a patient in a Skilled Nursing or Intermediate 809 Care Facility. Do I qualify for renter assistance?
- 810 How can I prove my age?
- 811 How can I prove my blindness or disability?
- How do I compute my gross household income? 812
- I need assistance on my property tax bill. 816 Who do I contact?
- 818 When should I file my homeowner or renter assistance claim?
- 819 Who do I contact about low-income housing?
- 821 I lived in a mobile or manufactured home. Which claim form should I file?
- 822 Can I deduct my prior year Net Operating Loss?
- Can I file on behalf of my disabled minor child? 823
- I lived in a mobile or manufactured home. What 824 documents do I attach to my homeowner assistance claim?
- 825 I lived on tax-exempt property. Do I qualify for renter assistance?

#### **Status of Your Assistance Payment**

You can find out the status of your assistance payment by calling (800) 868-4171 and selecting Homeowner and Renter Assistance Payment Information. Please allow at least 15 weeks from the date you mailed your claim for processing to be completed.

## Where to Get Claim Forms

By Internet - You can download, view, and print claim forms and publications from our Website at www.ftb.ca.gov.

By Mail - Write to: TAX FORMS REQUEST UNIT, FRANCHISE TAX BOARD, PO BOX 307, RANCHO CORDOVA CA 95741-0307.

By Phone - You can order current year claim forms and publications by calling (800) 868-4171 and selecting Homeowner and Renter Assistance Forms and Publications. Refer to the list below to find the code number for the form or publication you want to order:

#### Code Homeowner and Renter Assistance **Forms and Publications**

- 700 Form FTB 9000H/9000R, Homeowner and Renter Assistance Claim Booklet
- Form FTB 9000H AUD/9000R AUD. Homeowner 702 and Renter Assistance Claim Booklet on Audio Cassette
- 704 2003 Property Tax Postponement for Senior Citizens, Blind, or Disabled Citizens
- 707 Form FTB 9106, Household Income Schedule
- Form FTB 9225 C-1, Declaration of Citizenship, 708 Alienage, and Immigration Status
- Form FTB 9109, Cooperative Membership 709
- Form FTB 2194-4, Affidavit of Doctor for 710 Homeowner and Renter Assistance Program

# **Where to Mail Your Claim Form**

FRANCHISE TAX BOARD PO BOX 942886 **SACRAMENTO CA 94286-0904** 

# **Additional Services**

#### Assistance for persons with disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments please call:

From TTY/TDD . . . . . . . . . . . . . . . . (800) 822-6268

#### Asistencia Bilingüe en Español

Para obtener servicios en Español y asistencia gratis para completar su declaración de impuestos/formularios, llame al número de teléfono (anotado arriba) que le corresponde.

Usted puede calificar para un reembolso de una parte de los impuestos sobre propiedad que usted pago o alquilo si usted satisface los siguientes requisitos; si en Diciembre 31 de 2003, usted tenia 62 años (o mas) o estaba ciego o incapacitado, y fue dueño o inguilino de la casa donde vivia, y su ingreso por año no fue mas de \$38,505 y es ciudadano de los Estados Unidos o un extranjero designado (incluyendo a extranjeros calificados) como se describe en la pagina 15 de este folleto.

Formularios para solicitar ésta asistencia deben ser entregados del primero de Julio 2004, a Octubre 15, 2004.